Network Community

Membership is an Essential Tool

Uptime Institute Network is the premiere community of professionals responsible for the development, management, and operation of data center infrastructure and systems.

Member benefits include:

- Peer-to-peer networking, discussion and information sharing at Network Conferences
- Exclusive behind-the-scenes tours of state-of-the-art data centers
- Benchmarking data, surveys, and industry reports
- Access to the AIRs database: 20 years of error and incident tracking and analysis
- Subscription to Inside Track, a premium community and data center content service.
- User to User online communications to discuss specific gear or processes
- Professional Continuing Education credits for attending Network events.
- And more...

The Largest and Most Influential Peer-to-Peer Community of Data Center Professionals

No one understands the demands and challenges of running a high-reliability data center quite like the people who do it every day. Uptime Institute Network is the largest and longest standing community of professionals responsible for the development, management, and operation of digital infrastructure systems. Most significantly, companies with a commitment to Network membership experience HALF of the number of data center outages, compared to the industry at large.

Data center owners, operators, and subject matter experts come together for meaningful peer-to-peer interaction in a safe forum for knowledge exchange—free from the influence of vendors or other issues and concerns. The Network provides relevant and trending wisdom from and for industry leaders. By identifying best practices, quantifying metrics, and improving organizational and technical efficiency, Network members continue to improved their facilities and IT operations.

Membership includes access to a rich collection of resources, including evidence-based best-practice information, benchmarking and reports, detailed error and incident tracking and trends, regional events, and behind-the-scenes tours of state-of-the-art data center facilities.

A new benefit to members is the included subscription to Uptime Institute’s exclusive Inside Track, a community and content service to provide insight, tools and discussion along with management perspective to IT infrastructure professionals.

Our members often cite the value of sharing experiences, lessons learned, and solutions as an important asset.

Benefits of Membership

Membership in the Network puts you in direct contact with professionals from some of the largest companies in the world, and with the Uptime Institute consultants and executive staff.

Members benefit from a wealth of interaction, and information resources, including:

- **Network Conferences** — Held twice annually in each global region, conferences facilitate rich networking, discussion, and information sharing. You’ll enjoy member presentations, Uptime Institute expert content, and select guest speakers.

  At conferences you’ll learn about projects and initiatives that are often too sensitive to be included in more public forums. Presentations are made by the individuals responsible for the projects themselves.

  Uptime Institute has earned CPD Accreditation through The CPD Standards Office. This means attending Network conferences qualifies as continuing education credits toward professional certifications and designations.

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Data Center Site Tours – Members are invited to tour some of the most technologically advanced and operationally efficient data centers in the world – most of which are not generally open to public viewing. You’ll have the opportunity to discuss the technical choices that were made, along with the policies and processes that are in place – directly with the people that created them. In addition, members will be able to learn from these innovators about the business context behind these decisions - why they chose various approaches and the ability to discuss the results, which is only possible with hands-on deployment experience.

Benchmarking and Surveys – Benchmarking resources include surveys, profiles, and annual comparison reports covering a range of performance data, including uptime effectiveness and costs. These reports provide quantifiable data from the best in the business to support your operational efforts and let you assess where your data center stands in relation to industry norms.

Abnormal Incident Reports – members receive exclusive access to the industry’s largest repository of abnormal incident reports collected over more than 20 years. The AIRs database enables users to quickly find root causes and establish performance expectations when deploying specific equipment or implementing new processes.

Inside Track – Tap into the collective wisdom and experience of the entire Network by beginning online discussions on any topic, soliciting specific advice or answers. For example, ask about other members’ observations with real-time comparison data to support equipment purchases or find out how others have handled a particular facility or operating challenge. Uptime Institute staff moderates each discussion and adds comments or other observations.

Dedicated Network Liaison – Benefit from personalized service to make the most effective use of membership resources, connect to premiere Network members, and access Uptime Institute specialists relevant to your areas of concern. You’ll also receive up to four hours of consulting time.

Additional Membership Benefits –

- Member Discounts for select Uptime Institute offerings including the globally recognized series of data center training courses.
- Learn about new or disruptive technology in vendor engagements free of any sales pitch.
- The collective wisdom of the Network membership challenges vendor solutions and steers industry innovation.

“As a banking and financial institution, reliability and availability are critical to our business needs. We gain great benefits from the Uptime Institute Network by interacting with all the members, going through the benchmarking data, taking a hard look at all the best practices and trying to implement them in all our data centers. The Uptime Institute Network provides the leverage and knowledge to achieve our goals.”
- Mike Willis, BMO Financial Group Member Since 2005

Whatever issue you’re dealing with today someone in the Uptime Institute Network more than likely has already faced it, and found a solution. The peer-to-peer interaction of the Network gives you on-demand consultation and the benefit of learning from someone else’s growing pains. Many members credit their participation in the Network with giving them the keys to their organization’s ongoing success.